



FortiAnalyzer - Release Notes

Version 5.6.4

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FortiAnalyzer 5.6.4 Release Notes

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Change Log

Date	Change Description
2018-05-16	Initial release of 5.6.4.
2018-06-25	Removed 470516 and added 494737 under <i>Known Issues > Log View</i> .

Introduction

This document provides the following information for FortiAnalyzer version 5.6.4 build 1678:

- [Supported models](#)
- [Special Notices](#)
- [Upgrade Information](#)
- [Product Integration and Support](#)
- [Resolved Issues](#)
- [Known Issues](#)

For more information on upgrading your FortiAnalyzer device, see the *FortiAnalyzer Upgrade Guide*.

Supported models

FortiAnalyzer version 5.6.4 supports the following models:

FortiAnalyzer	FAZ-200D, FAZ-200F, FAZ-300D, FAZ-300F, FAZ-400E, FAZ-1000D, FAZ-1000E, FAZ-2000E, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3700F and FAZ-3900E.
FortiAnalyzer VM	FAZ-VM64, FAZ-VM64-AWS, FAZ-VM64-AWS-OnDemand, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-KVM, and FAZ-VM64-XEN (Citrix XenServer and Open Source Xen).

Minimum screen resolution

The recommended minimum screen resolution is 1280 x 800. Please adjust the screen resolution accordingly. Otherwise, the GUI may not display properly.

Special Notices

This section highlights some of the operational changes that administrators should be aware of in FortiAnalyzer version 5.6.4.

Mixed HA groups

FortiAnalyzer uses the High Availability (HA) group name to create and register FortiGate devices in Device Manager. When multiple FortiGate clusters use the same group name, they appear as one, mixed cluster in the *Device Manager* pane in FortiAnalyzer GUI. The solution is to disable automatic grouping of HA members in FortiAnalyzer and clean up the mixed cluster.

Automatic grouping of HA members is enabled by default in FortiAnalyzer.

The following example describes how to clean up a mixed cluster in FortiAnalyzer that contains two FortiGate clusters.

To disable automatic grouping of HA members:

1. Log on to FortiAnalyzer and run the following command:

```
conf sys global
set ha-member-auto-grouping disable
end
```

To clean up the mixed cluster:

1. From FortiOS GUI, identify the High Availability (HA) primary and secondary members for the two clusters, according to the FortiGate HA infrastructure.
2. In FortiAnalyzer GUI, clean up the mixed HA cluster by deleting the HA members for the second HA cluster.
 - a. Go to *Device Manager*.
 - b. Right-click the HA cluster and select *Edit*.
 - c. Click the *Delete* icon to delete the members that do not belong to this cluster.

The result is one HA cluster with the required devices. The deleted devices for the second cluster are displayed in the *Unregistered device* list.

3. From FortiAnalyzer CLI, delete all the VDOM names from the mixed HA cluster by using the `exe log device vdom delete <Device Name> <VDOM>` command.
4. From FortiAnalyzer GUI, verify and promote unregistered devices to the second cluster.
 - a. Go to *Device Manager*, and verify that the deleted devices for the second HA cluster are displayed in the *Unregistered device* list as separate HA devices.
 - b. Promote the unregistered HA devices as HA devices.
5. In *Device Manager*, clean up the second cluster.
 - a. Right-click the secondary device in the second cluster, and select *Edit*.
 - b. Clear the *HA Cluster* check box to convert the secondary device to a standalone device.

- c. Right-click the primary device in the second cluster, and select *Edit*.
 - d. Add the secondary device back to the cluster.
6. In FortiAnalyzer, verify that there is a proper VDOM on the second cluster. If not, follow step 3 to delete the mixed VDOM by using the CLI.
7. From FortiAnalyzer GUI, go to *Device Manager*, and press F5 to load all the VDOMs into the GUI.

Hyper-V FortiAnalyzer-VM running on an AMD CPU

A Hyper-V FAZ-VM running on a PC with an AMD CPU may experience a kernel panic. Fortinet recommends running VMs on an Intel-based PC.

IPsec connection to FortiOS for logging

FortiAnalyzer 5.4.2 and later does not support an IPsec connection with FortiOS 5.0/5.2. However UDP or TCP + reliable are supported.

Instead of IPsec, you can use the FortiOS reliable logging feature to encrypt logs and send them to FortiAnalyzer. You can enable the reliable logging feature on FortiOS by using the `configure log fortianalyzer setting` command. You can also control the encryption method on FortiOS by using the `set enc-algorithm default/high/low/disable` command.

Datasets Related to Browse Time

If upgrading from an image prior to FAZ 5.4.2, cloned datasets that query for browse time may not be able to return any results after upgrade.

FortiAnalyzer 5.4.2 contains enhancements to calculating the estimated browse time. Due to the changes, cloned datasets that query for browse time may not be able to return any results after upgrade.

System Configuration or VM License is Lost after Upgrade

When upgrading FortiAnalyzer from 5.4.0 or 5.4.1 to 5.4.x or 5.6.0, it is imperative to reboot the unit before installing the 5.4.x or 5.6.0 firmware image. Please see the *FortiAnalyzer Upgrade Guide* for details about upgrading. Otherwise, FortiAnalyzer may lose system configuration or VM license after upgrade. There are two options to recover the FortiAnalyzer unit:

1. Reconfigure the system configuration or add VM license via CLI with `execute add-vm-license <vm license>`.
2. Restore the 5.4.0 backup and upgrade to 5.4.2.

SSLv3 on FortiAnalyzer-VM64-AWS

Due to known vulnerabilities in the SSLv3 protocol, FortiAnalyzer-VM64-AWS only enables TLSv1 by default. All other models enable both TLSv1 and SSLv3. If you wish to disable SSLv3 support, please run:

```
config system global
    set ssl-protocol tlsv1
end
```

Pre-processing logic of ebtime

Logs with the following conditions met are considered usable for the calculation of estimated browsing time:

Traffic logs with `logid` of 13 or 2, when `logid == 13`, `hostname` must not be empty. The `service` field should be either HTTP, 80/TCP or 443/TCP.

If all above conditions are met, then `devid`, `vdom`, and `user` (`srcip` if `user` is empty) are combined as a key to identify a user. For time estimation, the current value of `duration` is calculated against history session start and end time, only un-overlapped part are used as the `ebtime` of the current log.

Port 8443 reserved

Port 8443 is reserved for `https-logging` from FortiClient EMS for Chromebooks.

Upgrade Information

Upgrading to FortiAnalyzer 5.6.4

You can upgrade FortiAnalyzer 5.4.0 or later directly to 5.6.4.

If you are upgrading from versions earlier than 5.4.0, you must upgrade to FortiAnalyzer 5.4 first. (We recommend that you upgrade to 5.4.5, the latest version of FortiAnalyzer 5.4.)



For details about upgrading your FortiAnalyzer, see *FortiAnalyzer Upgrade Guide*.

ESX VM network mapping after upgrade

Starting with FortiAnalyzer 5.6.0, Fortinet changed the network interface mapping as shown below. After upgrade to FortiAnalyzer 5.6.4, you must edit ESX VM network mapping in order to preserve network connectivity.

- port1 -> Network Adapter 1
- port2 -> Network Adapter 2
- port3 -> Network Adapter 3
- port4 -> Network Adapter 4

New FortiAnalyzer 5.6.0 and later VM installations use the correct mapping with ESX 5.5 and later.

Downgrading to previous versions

FortiAnalyzer does not provide a full downgrade path. You can downgrade to a previous firmware release via the GUI or CLI, but doing so results in configuration loss. A system reset is required after the firmware downgrading process has completed. To reset the system, use the following CLI commands via a console port connection:

```
execute reset all-settings
execute format {disk | disk-ext4}
```

Firmware image checksums

The MD5 checksums for all Fortinet software and firmware releases are available at the Customer Service & Support portal, <https://support.fortinet.com>. To verify the integrity of the download, select the *Checksum* link next to the *HTTPS* download link. A dialog box will be displayed with the image file name and checksum code. Compare this checksum with the checksum of the firmware image.

FortiAnalyzer VM firmware

Fortinet provides FortiAnalyzer VM firmware images for Amazon AWS, Citrix and Open Source XenServer, Linux KVM, Microsoft Hyper-V Server, and VMware ESX/ESXi virtualization environments.

Amazon Web Services

- The 64-bit Amazon Machine Image (AMI) is available on the AWS marketplace.

Citrix XenServer and Open Source XenServer

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.out.OpenXen.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains the QCOW2 file for the Open Source Xen Server.
- `.out.CitrixXen.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains the Citrix XenServer Disk (VHD), and OVF files.

Linux KVM

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.out.kvm.zip`: Download the 64-bit package for a new FortiAnalyzer VM installation. This package contains QCOW2 that can be used by qemu.

Microsoft Azure

The files for Microsoft Azure have AZURE in the filenames, for example `FAZ_VM64_AZURE-v<number>-build<number>-FORTINET.out.hyperv.zip`.

- `.out`: Download the firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.hyperv.zip`: Download the package for a new FortiAnalyzer VM installation. This package contains a Virtual Hard Disk (VHD) file for Microsoft Azure.

Microsoft Hyper-V Server

The files for Microsoft Hyper-V Server have HV in the filenames, for example, `FAZ_VM64_HV-v<number>-build<number>-FORTINET.out.hyperv.zip`.

- `.out`: Download the firmware image to upgrade your existing FortiAnalyzer VM installation.
- `.hyperv.zip`: Download the package for a new FortiAnalyzer VM installation. This package contains a Virtual Hard Disk (VHD) file for Microsoft Hyper-V Server.



Microsoft Hyper-V 2016 is supported.

VMware ESX/ESXi

- `.out`: Download either the 64-bit firmware image to upgrade your existing VM installation.
- `.ovf.zip`: Download either the 64-bit package for a new VM installation. This package contains an Open Virtualization Format (OVF) file for VMware and two Virtual Machine Disk Format (VMDK) files used by the OVF file during deployment.



For more information see the FortiManager product data sheet available on the Fortinet web site, <http://www.fortinet.com/products/fortimanager/virtual-security-management.html>. VM installation guides are available in the [Fortinet Document Library](#).

SNMP MIB files

You can download the *FORTINET-FORTIMANAGER-FORTIANALYZER.mib* MIB file in the firmware image file folder. The Fortinet Core MIB file is located in the main FortiAnalyzer v5.00 file folder.

Product Integration and Support

FortiAnalyzer version 5.6.4 support

The following table lists FortiAnalyzer version 5.6.4 product integration and support information:

Web Browsers	<ul style="list-style-type: none">• Microsoft Internet Explorer version 11 or Edge 40 Due to limitation on Microsoft Internet Explorer or Edge, it may not completely render a page with a large set of policies or objects.• Mozilla Firefox version 59• Google Chrome version 66 Other web browsers may function correctly, but are not supported by Fortinet.
FortiOS/FortiOS Carrier	<ul style="list-style-type: none">• 5.6.0 to 5.6.4• 5.4.0 to 5.4.8• 5.2.0 to 5.2.13
FortiAnalyzer	<ul style="list-style-type: none">• 5.6.0 to 5.6.3• 5.4.0 to 5.4.3• 5.2.0 to 5.2.9• 5.0.0 to 5.0.13
FortiCache	<ul style="list-style-type: none">• 4.2.7• 4.1.6• 4.0.4
FortiClient	<ul style="list-style-type: none">• 5.6.0 and later• 5.4.0 and later• 5.2.0 and later• 5.0.4 and later
FortiMail	<ul style="list-style-type: none">• 5.4.5• 5.3.12• 5.2.10• 5.1.7• 5.0.10
FortiManager	<ul style="list-style-type: none">• 5.6.0 to 5.6.4• 5.4.0 to 5.4.3• 5.2.0 and later• 5.0.0 and later

- | | |
|---------------------|---|
| FortiSandbox | <ul style="list-style-type: none">• 2.5.2• 2.5.0• 2.4.1• 2.4.0• 2.3.3• 2.3.2• 2.2.2• 2.1.3• 2.0.3• 1.4.0 and later• 1.3.0• 1.2.0 and 1.2.3 |
|---------------------|---|

- | | |
|--------------------|---|
| FortiSwitch | <ul style="list-style-type: none">• 5.2.5 |
|--------------------|---|

- | | |
|-----------------|---|
| FortiWeb | <ul style="list-style-type: none">• 5.9.1• 5.8.6• 5.8.3• 5.8.1• 5.8.0• 5.7.2• 5.6.1• 5.5.6• 5.4.1• 5.3.9• 5.2.4• 5.1.4• 5.0.6 |
|-----------------|---|

- | | |
|------------------|--|
| FortiDDoS | <ul style="list-style-type: none">• 4.5.0• 4.4.2• 4.3.2• 4.2.3• 4.1.12 |
|------------------|--|

- | | |
|---------------------------|---|
| FortiAuthenticator | <ul style="list-style-type: none">• 5.2.2• 5.1.2• 5.0.0• 4.3.4• 4.2.1• 4.1.2• 4.0.1 |
|---------------------------|---|

Virtualization

- Amazon Web Service AMI, Amazon EC2, Amazon EBS
- Citrix XenServer 6.2
- Linux KVM Redhat 6.5
- Microsoft Azure
- Microsoft Hyper-V Server 2008 R2, 2012 & 2012 R2
- OpenSource XenServer 4.2.5
- VMware:
 - ESX versions 4.0 and 4.1
 - ESXi versions 4.0, 4.1, 5.0, 5.1, 5.5, 6.0 and 6.5



Always review the Release Notes of the supported platform firmware version before upgrading your device.

Feature support

The following table lists FortiAnalyzer feature support for log devices.

Platform	Log View	FortiView	Event Management	Reports
FortiGate	✓	✓	✓	✓
FortiCarrier	✓	✓	✓	✓
FortiAnalyzer	✓		✓	
FortiAuthenticator	✓			
FortiCache	✓		✓	✓
FortiClient registered to FortiGate	✓	✓		✓
FortiClient registered to FortiClient EMS	✓	✓		✓
FortiDDoS	✓	✓	✓	✓
FortiMail	✓		✓	✓
FortiManager	✓		✓	
FortiSandbox	✓		✓	✓
FortiWeb	✓		✓	✓
Syslog	✓		✓	

FortiGate Management

You can enable FortiManager features on some FortiAnalyzer models. FortiAnalyzer models with FortiManager features enabled can manage a small number of FortiGate devices, and all but a few FortiManager features are enabled on FortiAnalyzer. The following table lists the supported modules for FortiAnalyzer with FortiManager Features enabled:

FortiManager Management Modules	FortiAnalyzer with FortiManager Features Enabled
Device Manager, except firmware and license management	✓
Policy & Objects	✓
AP Manager	✓
FortiClient Manager	✓
VPN Manager	✓
FortiGuard	
FortiMeter	
FGT-VM License Activation	
Chassis Management	✓
High Availability	✓

Language support

The following table lists FortiAnalyzer language support information.

Language	GUI	Reports
English	✓	✓
Chinese (Simplified)	✓	✓
Chinese (Traditional)	✓	✓
French		✓
Hebrew		✓
Hungarian		✓
Japanese	✓	✓
Korean	✓	✓
Portuguese		✓

Language	GUI	Reports
Russian		✓
Spanish		✓

To change the FortiAnalyzer language setting, go to *System Settings > Admin > Admin Settings*, in *Administrative Settings > Language* select the desired language from the drop-down list. The default value is *Auto Detect*.

Russian, Hebrew, and Hungarian are not included in the default report languages. You can import language translation files for these languages via the command line interface using one of the following commands:

```
execute sql-report import-lang <language name> <ftp> <server IP address> <user name>
    <password> <file name>
execute sql-report import-lang <language name> <sftp> <server IP address> <user name>
    <password> <file name>
execute sql-report import-lang <language name> <scp> <server IP address> <user name>
    <password> <file name>
execute sql-report import-lang <language name> <tftp> <server IP address> <file name>
```

For more information, see the *FortiAnalyzer CLI Reference*.

Supported models

The following tables list which FortiGate, FortiCarrier, FortiDDoS, FortiAnalyzer, FortiMail, FortiManager, FortiWeb, FortiCache, and FortiSandbox models and firmware versions can log to a FortiAnalyzer appliance running version 5.6.4. Please ensure that the log devices are supported before completing the upgrade.



Software license activated LENC devices are supported, if their platforms are in the supported models list. For example, support of FG-3200D indicates support of FG-3200D-LENC.

FortiGate models

Model	Firmware Version
FortiGate: FG-30D, FG-30D-POE, FG-30E, FG-30E-3G4G-INTL, FG-30E-3G4G-NAM, FG-50E, FG-51E, FG-52E, FG-60D, FG-60D-POE, FG-60E, FG-60E-POE, FG-61E, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-80E, FG-80E-POE, FG-81E, FG-81E-POE, FG-90D, FG-90D-POE, FG-90E, FG-91E, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-100E, FG-100EF, FG-101E, FG-140D, FG-140D-POE, FG-140E, FG-140E-POE, FG-200D, FG-200D-POE, FG-200E, FG-201E, FG-240D, FG-240-POE, FG-280D-POE, FG-300D, FG-300E, FG-301E, FG-400D, FG-500D, FG-500E, FG-501E, FG-600C, FG-600D, FG-800C, FG-800D, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1500D, FG-1500DT, FG-2000E, FG-2500E, FG-3000D, FG-3100D, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG-3800D, FG-3810D, FG-3815D, FG-3960E, FG-3980E, FortiGate 5000 Series: FG-5001C, FG-5001D FortiGate DC: FG-80C-DC, FG-600C-DC, FG-800C-DC, FG-800D-DC, FG-1000C-DC, FG-1500D-DC, FG-3000D-DC, FG-3100D-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, FG-3700D-DC, FG-3800D-DC, FG-3810D-DC, FG-3815D-DC FortiGate Low Encryption: FG-80C-LENC, FG-100D-LENC, FG-600C-LENC, FG-1000C-LENC FortiWiFi: FWF-30D, FWF-30D-POE, FWF-30E, FWF-30E-3G4G-INTL, FWF-30E-3G4G-NAM, FWF-50E, FWF-50E-2R, FWF-51E, FWF-60D, FWF-60D-POE, FWF-60E, FWF-61E, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE, FWF-92D FortiGate VM: FG-VM64, FG-VM64-AWS, FG-VM64-AWSONDEMAND, FG-VM64-GCP, FG-VM64-HV, FG-VM64-KVM, FG-VM64-XEN, FG-VMX-Service-Manager, FOSVM64, FOSVM64-KVM FortiGate Rugged: FGR-30D, FGR-35D, FGR-60D, FGR-90D FortiManager: FMG-200D, FMG-200F, FMG-300D, FMG-300E, FMG-400E, FMG-1000D, FMG-2000E, FMG-3000F, FMG-3900E, FMG-4000D, and FMG-4000E FMG-VM64, FMG-VM64-AWS, FMG-VM64-Azure, FMG-VM64-HV (including Hyper-V 2016), FMG-VM64-KVM, and FMG-VM64-XEN (for both Citrix and Open Source Xen).	5.6

Model	Firmware Version
FortiGate: FG-30D, FG-30D-POE, FG-30E, FG-30E-3G4G-INTL, FG-30E-3G4G-NAM, FG-50E, FG-51E, FG-52E, FG-60D, FG-60D-POE, FG-60E, FG-60E-DSL, FG-60E-POE, FG-61E, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-80E, FG-80E-POE, FG-81E, FG-81E-POE, FG-90D, FG-90D-POE, FG-90E, FG-91E, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-100E, FG-100EF, FG-101E, FG-140D, FG-140D-POE, FG-140E, FG-140-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-200E, FG-201E, FGT-300D, FGT-300E, FGT-301E, FG-400D, FG-500D, FG-500E, FG-501E, FG-600C, FG-600D, FG-800C, FG-800D, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1500D, FG-1500DT, FG-3000D, FG-3100D, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG 3800D, FG-3810D, FG-3815D, FG-3960E, FG3980E, FG-2000E, FG-2500E FortiGate 5000 Series: FG-5001C, FG-5001D, FG-5001E, FG-5001E1 FortiGate 7000 Series: FG-7030E-Q, FG-7030E-S, FG-7040E-1, FG-7040E-2, FG-7040E-3, FG-7040E-4, FG-7040E-5, FG-7040E-6, FG-7040E-8, FG-7040E-8-DC, FG-7060E-1, FG-7060E-2, FG-7060E-3, FG-7060E-4, FG-7060E-5, FG-7060E-6, FG-7060E-8 FortiGate DC: FG-80C-DC, FG-600C-DC, FG-800C-DC, FG-800D-DC, FG-1000C-DC, FG-1500D-DC, FG-3000D-DC, FG-3100D-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, FG-3700D-DC, FG-3800D-DC, FG-3810D-DC, FG-3815DC FortiGate Low Encryption: FG-80C-LENC, FG-100D-LENC, FG-600C-LENC, FG-1000C-LENC FortiWiFi: FWF-30D, FWF-30D-POE, FWF-30E, FWF-30E-3G4G-INTL, FWF-30E-3G4G-NAM, FWF-50E, FWF-50E-2R, FWF-51E, FWF-60D, FWF-60D-POE, FWF-60E-DSL, FWF-60E, FWF-61E, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE, FWF-92D FortiGate VM: FG-VM, FG-VM64, FG-VM64-AWS, FG-VM64-AWSONDEMAND, FG-VM64-HV, FG-VM64-KVM, FG-VM64-OPC, FG-VM64-XEN, FG-VMX-Service-Manager, FOS-VM64, FOS-VM64-KVM FortiGate Rugged: FGR-30D, FGR-30D-ADSL-A, FGR-35D, FGR-60D, FGR-90D	5.4

Model	Firmware Version
FortiGate: FG-20C, FG-20C-ADSL-A, FG-30D, FG-30D-POE, FG-40C, FG-60C, FG-60C-POE, FG-60C-SFP, FG-60D, FG-60D-3G4G-VZW, FG-60D-POE, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-90D, FG-90D-POE, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-110C, FG-111C, FG-140D, FG-140D-POE, FG-140D-POE-T1, FG-200B, FG-200B-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-300C, FG-300D, FG-310B, FG-311B, FG-400D, FG-500D, FG-600C, FG-600D, FG-620B, FG-621B, FG-800C, FG-800D, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1240B, FG-1500D, FG-1500DT, FG-3000D, FG-3016B, FG-3040B, FG-3100D, FG-3140B, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG-3810A, FG-3810D, FG-3815D, FG-3950B, FG-3951B FortiGate 5000 Series: FG-5001A, FG-5001A-SW, FG-5001A-LENC, FG-5001A-DW-LENC, FG-5001A-SW-LENC, FG-5001B, FG-5001C, FG-5001D, FG-5101C FortiGate DC: FG-80C-DC, FG-300C-DC, FG-310B-DC, FG-600C-DC, FG-620B-DC, FG-621B-DC, FG-800C-DC, FG-800D-DC, FG-1000C-DC, FG-1240B-DC, FG-1500D-DC, FG-3000D-DC, FG-3040B-DC, FG-3100D-DC, FG-3140B-DC, FG-3200D-DC, FG-3240C-DC, FG-3600C-DC, FG-3700D-DC, FG-3810A-DC, FG-3810D-DC, FG-3815D-DC, FG-3950B-DC, FG-3951B-DC FortiGate Low Encryption: FG-20C-LENC, FG-40C-LENC, FG-60C-LENC, FG-80C-LENC, FG-100D-LENC, FG-200B-LENC, FG-300C-LENC, FG-310B-LENC, FG-600C-LENC, FG-620B-LENC, FG-1000C-LENC, FG-1240B-LENC, FG-3040B-LENC, FG-3140B-LENC, FG-3810A-LENC, FG-3950B-LENC FortiWiFi: FWF-20C, FWF-20C-ADSL-A, FWF-30D, FWF-30D-POE, FWF-40C, FWF-60C, FWF-60CM, FWF-60CX-ADSL-A, FWF-60D, FWF-60D-3G4G-VZW, FWF-60D-POE, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE, FWF-92D FortiGate Rugged: FGR-60D, FGR-100C FortiGate VM: FG-VM, FG-VM64, FG-VM64-AWSONDEMAND, FG-VM-Azure, FG-VM64-HV, FG-VM64-KVM, FG-VM64-XEN FortiSwitch: FS-5203B, FCT-5902D	5.2

FortiCarrier Models

Model	Firmware Version
FortiCarrier: FCR-3000D, FCR-3100D, FCR-3200D, FCR-3700D, FCR-3700DX, FCR-3800D, FCR-3810D, FCR-3815D, FCR-5001C, FCR-5001D, FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3240C, FCR-3600C, FCR-3700D-DC, FCR-3810D-DC, FCR-5001C FortiCarrier DC: FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3240C-DC, FCR-3600C-DC, FCR-3700D-DC, FCR-3810D-DC, FCR-3815D-DC FortiCarrier VM: FCR-VM, FCR-VM64, FCR-VM64-AWS, FCR-VM64-AWSONDEMAND, FCR-VM64-HV, FCR-VM64-KVM	5.4

Model	Firmware Version
FortiCarrier: FCR-3000D, FCR-3100D, FCR-3200D, FCR-3240C, FCR-3600C, FCR-3700D, FCR-3700DX, FCR-3810A, FCR-3810D, FCR-3815D, FCR-3950B, FCR-3951B, FCR-5001A, FCR-5001B, FCR-5001C, FCR-5001D, FCR-5101C, FCR5203B, FCR-5902D FortiCarrier DC: FCR-3000D-DC, FCR-3100D-DC, FCR-3200D-DC, FCR-3700D-DC, FCR-3810D-DC FortiCarrier Low Encryption: FCR-5001A-DW-LENC FortiCarrier VM: FCR-VM, FCR-VM64, FCR-VM64-HV, FCR-VM64-KVM, FCR-Vm64-XEN, FCR-VM64-AWSONDEMAND	5.2

FortiDDoS models

Model	Firmware Version
FortiDDoS: FI-200B, FI-400B, FI-600B, FI-800B, FI-900B, FI-1000B, FI-1200B, FI-2000B	4.2, 4.1, 4.0

FortiAnalyzer models

Model	Firmware Version
FortiAnalyzer: FAZ-200D, FAZ-300D, FAZ-400E, FAZ-1000D, FAZ-1000E, FAZ-2000E, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, and FAZ-3900E. FortiAnalyzer VM: FAZ-VM64, FAZ-VM64-AWS, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-KVM, and FAZ-VM64-XEN (Citrix XenServer and Open Source Xen).	5.6
FortiAnalyzer: FAZ-200D, FAZ-300D, FAZ-400E, FAZ-1000D, FAZ-1000E, FAZ-2000B, FAZ-2000E, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3900E, and FAZ-4000B. FortiAnalyzer VM: FAZ-VM64, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-XEN (Citrix XenServer and Open Source Xen), FAZ-VM64-KVM, and FAZ-VM64-AWS.	5.4
FortiAnalyzer: FAZ-100C, FAZ-200D, FAZ-200E, FAZ-300D, FAZ-400C, FAZ-400E, FAZ-1000C, FAZ-1000D, FAZ-1000E, FAZ-2000B, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-3900E, FAZ-4000B FortiAnalyzer VM: FAZ-VM, FAZ-VM-AWS, FAZ-VM64, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM64-KVM, FAZ-VM64-XEN	5.2
FortiAnalyzer: FAZ-100C, FAZ-200D, FAZ-200E, FAZ-300D, FAZ-400B, FAZ-400C, FAZ-400E, FAZ-1000B, FAZ-1000C, FAZ-1000D, FAZ-1000E, FAZ-2000A, FAZ-2000B, FAZ-3000D, FAZ-3000E, FAZ-3000F, FAZ-3500E, FAZ-3500F, FAZ-4000A, FAZ-4000B FortiAnalyzer VM: FAZ-VM, FAZ-VM64, FAZ-VM64-AWS, FAZ-VM64-Azure, FAZ-VM64-HV, FAZ-VM-KVM, FAZ-VM-XEN	5.0

FortiMail models

Model	Firmware Version
FortiMail: FE-60D, FE-200D, FE-200E, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-2000E, FE-3000C, FE-3000D, FE-3000E, FE-3200E, FE-5002B FortiMail Low Encryption: FE-3000C-LENC FortiMail VM: FE-VM64, FE-VM64-HV, FE-VM64-XEN	5.3.7
FortiMail: FE-60D, FE-200D, FE-200E, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-3000C, FE-3000D, FE-5002B FortiMail VM: FE-VM64, FE-VM64-HV, FE-VM64-XEN	5.2.8
FortiMail: FE-100C, FE-200D, FE-200E, FE-400B, FE-400C, FE-400E, FE-1000D, FE-2000B, FE-3000C, FE-3000D, FE-5001A, FE-5002B FortiMail VM: FE-VM64	5.1.6
FortiMail: FE-100C, FE-200D, FE-200E, FE-400B, FE-400C, FE-1000D, FE-2000A, FE-2000B, FE-3000C, FE-3000D, FE-4000A, FE-5001A, FE-5002B FortiMail VM: FE-VM64	5.0.10

FortiSandbox models

Model	Firmware Version
FortiSandbox: FSA-1000D, FSA-2000E, FSA-3000D, FSA-3000E, FSA-3500D FortiSandbox VM: FSA-VM	2.4.0 2.3.2
FortiSandbox: FSA-1000D, FSA-3000D, FSA-3500D FortiSandbox VM: FSA-VM	2.2.0 2.1.0
FortiSandbox: FSA-1000D, FSA-3000D FortiSandbox VM: FSA-VM	2.0.0 1.4.2
FortiSandbox: FSA-1000D, FSA-3000D	1.4.0 and 1.4.1 1.3.0 1.2.0 and later

FortiSwitch ACTA models

Model	Firmware Version
FortiController: FTCL-5103B, FTCL-5902D, FTCL-5903C, FTCL-59	5.2.0
FortiSwitch-ATCA: FS-5003A, FS-5003B FortiController: FTCL-5103B, FTCL-5903C, FTCL-5913C	5.0.0
FortiSwitch-ATCA: FS-5003A, FS-5003B	4.3.0 4.2.0

FortiWeb models

Model	Firmware Version
FortiWeb: FWB-2000E	5.6.0
FortiWeb: FWB-100D, FWB-400C, FWB-400D, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-3010E, FWB-4000C, FWB-4000D, FWB-4000E	5.5.3
FortiWeb VM: FWB-VM-64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, FWB-HYPERV, FWB-KVM, FWB-AZURE	
FortiWeb: FWB-100D, FWB-400C, FWB-1000C, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E	5.4.1
FortiWeb VM: FWB-VM64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, FWB-HYPERV	
FortiWeb: FWB-100D, FWB-400B, FWB-400C, FWB-1000B, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E	5.3.8
FortiWeb VM: FWB-VM64, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR, and FWB-HYPERV	
FortiWeb: FWB-100D, FWB-400B, FWB-400C, FWB-1000B, FWB-1000C, FWB-1000D, FWB-3000C, FWB-3000CFSX, FWB-3000D, FWB-3000DFSX, FWB-3000E, FWB-4000C, FWB-4000D, FWB-4000E	5.2.4
FortiWeb VM: FWB-VM64, FWB-HYPERV, FWB-XENAWS, FWB-XENOPEN, FWB-XENSERVR	

FortiCache models

Model	Firmware Version
FortiCache: FCH-400C, FCH-400E, FCH-1000C, FCH-1000D, FCH-3000C, FCH-3000D, FCH-3900E	4.1
FortiCache VM: FCH-VM64, FCH-KVM	
FortiCache: FCH-400C, FCH-400E, FCH-1000C, FCH-1000D, FCH-3000C, FCH-3000D, FCH-3900E	4.0
FortiCache VM: FCH-VM64	

Resolved Issues

The following issues have been fixed in FortiAnalyzer version 5.6.4. For inquiries about a particular bug, please contact [Customer Service & Support](#).

Event Management

Bug ID	Description
470373	When rebuilding the database, previously triggered event handlers re-send alert mails.

FortiView

Bug ID	Description
471406	FortiAnalyzer has the following issues with advanced search: <ul style="list-style-type: none">Searching <code>threattype=malware-detected</code> does not work.Using regular search to choose the filter and search. Then, switching to advanced search, the search text is trimmed when after pressing enter.Converting from advanced search to regular search does not change back to regular search format where it is in a label with readable text.
474414	The application category <i>Unknown</i> may not be listed on FortiView.

Log View

Bug ID	Description
465585	Saving custom views fails without an error message if special characters are used.
471932	The search window may take up a large part of the screen.
473170	There may be an error when users try to save a custom view with special characters in <code>catdesc</code> .
474935	Chromebooks stops logging when HTTP access is not allowed on the physical interface.
455739	FortiAnalyzer may categorize SysLog logs entries under the incorrect device.
473907	FortiAnalyzer should not truncate syslog messages sent from Windows AD server using syslog agent.

Reports

Bug ID	Description
449060	Changing the case option setting on LDAP result causing FortiAnalyzer to generate incorrect or empty reports.
473771	Report Filters may not contain FortiMail log fields.
476645	SFTP password length is limited to 31 characters.

System Settings

Bug ID	Description
476109	FortiAnalyzer may forward logs with incorrect logid.
476701	Log forwarding sends <code>poluuid</code> value without closing double quotes.
467963	Alert console displays messages related to <code>sqllogd</code> daemon is suspended due to log aggregation.

Known Issues

The following issues have been identified in FortiAnalyzer version 5.6.4. For inquiries about a particular bug or to report a bug, please contact [Fortinet Customer Service & Support](#).

Device Manager

Bug ID	Description
459492	FortiAnalyzer may show incomplete FortiGate version number.

FortiView

Bug ID	Description
474061	When using wildcard expression for scripts with multiple subnets, search returns incorrect results.

Log View

Bug ID	Description
442713	When a Web Filter category has a space character in its name, it can lead to an empty filter result if it is used along with another web filter category.
494737	FortiAnalyzer may not process logs as expected.
477858	Right-click search is not possible for column that has value 0.
481771	FortiAnalyzer cannot receive logs from FortiWeb if encryption is enabled.

Reports

Bug ID	Description
470616	Entries may overlap in the reports generated in PDF format.

Bug ID	Description
488592	The <i>Top SSL Tunnel Users by Bandwidth</i> and <i>Top SSL Users by Duration</i> charts may show different bandwidth values.
488846	The <i>Save as Template</i> button in the layout is broken.



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